

TRANSPORTATION NETWORK COMPANIES

While we advocate for you to use public transportation, we recognize that sometimes that isn't possible. There may not be a NJ TRANSIT bus stop near you or your destination. In that case, if you cannot or prefer not to drive yourself, you may opt to use a transportation network company (TNC). TNCs like **Uber** and **Lyft** are ride-hailing services that provide on-demand transportation to users.

While they are not TNCs, taxis are also ride-hailing services. See local taxi companies on page 9.



QUICK TIPS

If you do not have a bus stop or train station near you, you can use a TNC to get to one on your route, rather than take a TNC all the way to your destination.

For another transportation option, find a carpool or vanpool that fits your schedule on njrideshare.com. NJ Rideshare is a free service that matches people interested in carpooling.

No Smartphone Required

To access TNC services, you typically need to download their apps. If you do not have a smartphone, there are other ways for you to access the same services.

UZURV

UZURV is an adaptive TNC. Services can be booked through the fully accessible UZURV app or by phone.

NJ TRANSIT partners with UZURV for its Riders' Choice program (see page 37).

Contact Information: Contact NJ TRANSIT Access Link to see if you meet eligibility requirements to ride with UZURV at [973-491-4224](tel:973-491-4224). UZURV Customer Service can be reached by email at ridersupport@uzurv.com.

Website: uzurv.com



EZ Ryde4Life

A program of EZ Ride TMA
201-939-4242 option 4

Fare: \$10 one-time membership fee, ride fee based on Lyft or Uber rates + \$2.50 administrative fee per ride

Eligibility: NJ residents 18 and older who are members of the program

Service Area: All rides must originate in New Jersey. You may take trips out of state, but you cannot be picked up out of state.

Destination: Anywhere within a 100-mile radius

Advance Reservation? No. Rides are provided on demand.

Availability: Monday to Friday, 8 a.m. to 8 p.m.
Saturday, 8 a.m. to 5 p.m.

Wheelchair Accessible? No

Website: ezride.org/transportation/ezryde4life

GoGoGrandparent

855-464-6872

Fare: Monthly fee varies depending on plan (Basic, Value, Premium, Total Care). Value, Premium, and Total Care members receive unlimited operator-ordered rides per month. Basic members pay \$5 per operator-ordered ride (if you use the phone menu instead, you can waive this \$5 fee). All members pay \$0.27/minute, on top of the vendor's fare.

Eligibility: GoGoGrandparent members

Service Area: United States

Destination: Anywhere

Advance Reservation? No, rides are provided on demand (within 20 to 90 minutes).

Availability: 24 hours a day, 7 days a week

Wheelchair Accessible? Operators can request wheelchair-accessible vehicles.

Website: gogograndparent.com/services/rides-for-seniors